Irvine Ranch Water District
WaterStar Business Toilet Rebate Program
Terms and Conditions

Thank you for your interest in the Irvine Ranch Water District rebate program for commercial water customers. Please read the following terms and conditions of the program to determine eligibility and program restrictions.

- By applying for a rebate in this program, personal information listed on your application may be subject to disclosure to requesting parties pursuant to the California Public Records Act.
- Device(s) must be installed in the Irvine Ranch Water District service area in order to qualify for rebate.
- The actual device costs exclude tax, shipping, labor and other charges.
- Rebate amount and requirements are subject to change without advance notice.
- Rebates are available on a first-come, first-served basis and are subject to the availability of funds.
- Renters may be eligible to participate with written consent of the property owner.
- Irvine Ranch Water District reserves the right to verify and inspect rebated devices. If a device installation cannot be verified, the applicant will be required to refund the rebate amount, including all associated processing costs. Access to the rebated device(s) must be provided.
- A reduced water bill is not guaranteed.
- Rebate applications must be complete and are subject to verification and review for accuracy, including all necessary documentation. Necessary documentation includes, but is not limited to, a copy of the purchase receipt and a copy of the water bill. The receipt or invoice must include the model number, date of purchase, and proof of full payment while the water bill provided must show the account number, account holder’s name, and water service for the property listed on the application.
- Email addresses provided on the application may be used to communicate additional available rebates or programs.
- Technology or device must be a qualifying model under Irvine Ranch Water District’s list.
- A customer address previously rebated through Metropolitan’s regional or Irvine Ranch Water District’s programs is not eligible to receive another rebate for the same type of device. Irvine Ranch Water District verifies past participation using the information provided in the rebate application. It is the applicant’s responsibility to
provide accurate information (i.e. street name, unit/apartment number if applicable, etc.) to allow for proper past participation verification.

- Applications must be created and submitted within 90 days of the purchase of a qualifying device or measure.

- Rebate applications expire after 60 days. All required documentation must be sent no later than 60 days from the online submission.

- Rebate checks will become void 90 days after being issued.

- Applications with a product purchased through a third-party website (eBay, Amazon, etc.) must be submitted with a receipt or confirmation identifying the item as new.

- The Internal Revenue Service requires Rebate Program participants receiving $600 or more in rebates to receive an IRS Form 1099 unless exemptions apply. If your rebate amount will exceed this threshold, the payee’s Social Security or Tax ID number must be provided via a completed Form W-9 along with the rebate application paperwork in order to receive a rebate. The name on the W-9 must match the name on the rebate check. This form must be completed so Irvine Ranch Water District can properly complete the Form 1099. This requirement is in compliance with exemptions to the Federal Privacy Act of 1974, 42 UCS 405 (c)(2)(c). Social Security numbers provided as part of the application process are held in confidence under terms of the Privacy Act and are not divulged or otherwise conveyed to individuals or organizations outside the Rebate Program.

- **Disclaimer:** Irvine Ranch Water District makes no representation or warranty regarding the devices eligible for rebates under this Rebate program, including any hazardous substances that may be contained in the device. By participating in the rebate program, the applicant agrees to waive and Irvine Ranch Water District, and their contractors or agents, from any and all claims and causes of action arising out of the purchase, installation or use of the devices purchased in connection with the Rebate program. Any claim you may have based upon any defect or failure of performance of a device purchased by you should be pursued with the manufacturer or distributor.