

TO BE PUT ON WEBSITE (WITH CHECKBOX RE AGREEMENT BY APPLICANT)

PROGRAM ELIGIBILITY REQUIREMENTS

The goal of the Get Smart Program (“**Program**”) is to provide customers with a simple, time-saving approach to Smart Timer installation and achieve measurable water savings. Customers receive: (i) an irrigation system audit, (ii) up to two Smart Timers, (iii) installation of the Smart Timer(s) (iv) programming instruction by an authorized contractor (“**Contractor**”), and (v) training on the operation and maintenance of the device(s). The audit, programming instruction and training will be provided by a Contractor selected for the Program by the Irvine Ranch Water District (“**District**”). The anticipated benefits of this Program are reduced water use and improved irrigation efficiency.

Program Eligibility Requirements Applicants are required to meet certain criteria in order to participate in the Program. Eligibility requirements will include, but are not necessarily limited to, the following:

1. Applicant must be a residential customer of District in good financial standing. (No delinquencies on District bills in the last 12 months.)
2. Applicant must own the home located at the service address requesting the Smart Timer.
3. Applicant must currently have an existing in-ground irrigation system and non-weather-based automatic sprinkler timer installed at the property.
4. Applicant must have live irrigated landscape of 1,300 square feet or larger (subject to change by District).
5. Applicant is limited to 2 Smart Timers per service address (subject to change by District).
6. Applicant will be required to be present during the landscape audit when the Contractor will make a determination if Applicant qualifies for the Program and installation of the Smart Timer and will also receive instruction and training from Contractor on programming and maintenance of the Smart Timer device.
7. Applicant must consent to receive a pre-installation irrigation system audit, as well as post-installation verification. (Any Applicant not allowing a post-installation verification will be charged a reimbursement fee on their monthly water bill, in an amount equal to the cost of the Smart Timer and installation charge.)
8. Applicant shall provide District and Contractor with the right of ingress and egress to and from Applicant's property for the pre-installation audit and post-installation verification, and shall provide access to Applicant's irrigation system including, but not limited to, electrical lines and outlets, Wi-Fi internet access, irrigation lines, valves and sprinkler heads (“**Irrigation System**”).
9. Applicant further consents to monitoring of the Smart Timer(s) through data which is collected and reported back to the District. District will have the right to make use of that data for any purpose including program evaluation and future programs. Individual customer data will not be sold or shared with any private third party for any use other than for program evaluation except as required by law. Any program results or, customer data, made public will be in aggregate to inform water efficiency program evaluation and future program design.

Pre-Installation Irrigation System Audit Prior to installation of the Smart Timer at the service location, Applicant shall allow Contractor to inspect and audit the service location to confirm the site satisfies the minimum eligibility requirements of the Program. Contractor will make a determination in the audit whether the proper installation and operation of the Smart Timer is possible at the service location. Pre-installation procedures are listed below.

1. Applicant will be contacted by Contractor to schedule the irrigation audit of the existing system and installation eligibility of the Smart Timer. At the appointed date and time, Contractor will meet Applicant at Applicant's service address and perform the audit.
2. If Contractor determines that the property does not qualify for the Program, Applicant will have 60 days to make the necessary repairs and corrections and may then contact Contractor for a follow-up appointment to reconsider the eligibility determination. Site conditions that may prevent participation in the Program include, but are not limited to, broken irrigation lines, broken sprinkler heads, broken nozzles, broken valves, or the absence of adequate Wi-Fi signal.

Eligibility for Smart Timer If the Irrigation System audit concludes that Applicant is eligible for a Smart Timer, then Applicant will be required to acknowledge his or her approval of the terms of the Program in writing by signing the Customer Participation Agreement, and then the Contractor will provide the following:

1. Installation of the smart timer(s).
2. If necessary to protect wiring and outlets, an enclosure for the Smart Timers.
3. Training for Applicant on how to program and maintain the Smart Timer. Contractor will provide Applicant a copy of the manufacturers' warranty documentation, user manual for the Smart Timer, and a phone number for technical assistance and/or product malfunction.

By accepting the Smart Timer, applicant agrees to operate and maintain the Smart Timer for at least 4 years or reimburse District the full amount of the device. Proper use of the Smart Timer requires the device to be connected to the Internet at all times via a Wi-Fi connection provided by Applicant, and Applicant consents to the collection of data from the Smart Timer by District during the 4-year term. If use of the Smart Timer is terminated prior to the expiration of the 4-year period, then the District will charge the applicant for the reimbursement amount by placing the charge on the applicant's regular District bill.

Upon expiration of the 4-year term, Applicant's consent will be required for further collection of data.

The District will not pay for, nor be responsible for, sub-standard work. District's staff will perform quality control inspections after Smart Timers are installed and programmed to insure proper installation and programming.